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# MARKET SNAPSHOT **SEYCHELLES HUNDRED ISLANDS OF PARADISE**

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# **Seychelles Tourism Records Stable Growth**

Seychelles continues to prove its popularity in the European market as a hideaway holiday destination while gaining reputation in the Middle Eastern and Asian markets.

Republic of Seychelles is an archipelago of 116 islands located in the Western Indian Ocean east of East Africa. Across all 116 islands, Seychelles has a total land area of 455 square kilometers. The country consists of two distinct island groups: the Mahé group, in the north, and a chain of low-lying coral islands stretching away to the south. All of the country's principal islands belong to the Mahé group; they include Mahé Island (the largest at 27 kilometers long and 11 kilometers wide), Praslin Island, Silhouette, La Digue and 28 smaller islands. The 83 coral islands are largely without water resources, and most are uninhabited. The population of Seychelles (2017 estimate) is 93,920. Victoria, on Mahé Island, is the capital, principal city and leading port of Seychelles. While more than 75% of the country's population lives on Mahé Island, about 10% on Praslin, and others on La Digue and the outer islands.

#### ANSE INTENDANCE, MAHÉ



#### **Visitor Arrivals**

Seychelles is known for its coral beaches, opportunities for water sports, UNESCO heritage sites, its abundant wildlife and nature reserves and its year-long tropical climate. The government of Seychelles strictly controls tourism development in the country to protect and conserve the fragile ecosystem of the islands, and also to enable the long-term sustainability of the sector, which depends heavily on the country's



ecological offerings. According to the National Bureau Statistics, 349,861 visitors travelled to Seychelles in 2017, representing a growth of 15.4% between 2016 and 2017. Between 2007 and 2017, international arrivals to Seychelles grew at a compound annual growth rate (CAGR) of approximately 8.1%. As shown above, Seychelles demonstrated continuous growth over the years, with the exception of the global economic crisis in 2008 and 2014.

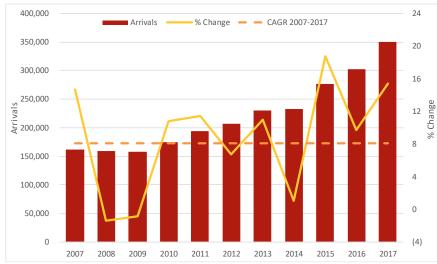


FIGURE 1: VISITOR ARRIVALS, 2007-2017

Source: National Bureau of Statistics

#### **Seychelles International Airport**

Since its opening in 1971, the Seychelles International Airport (SEZ) has been contributing to the healthy performance of the tourism sector with the arrival of new airlines and increasing flights of existing routes. As of January 2018, international airlines that service Seychelles include Air Austral, Air Seychelles, Condor, Emirates, Ethiopian Airlines, Ethiad Airways, Kenya Airways, Qatar Airways, SriLankan Airlines. These flights connect Seychelles with international hub cities such as Bombay, Dubai, Istanbul, Johannesburg, and Paris. Seasonal flights are currently offered by Arkia, Austrian Airways, and Sun D'Or from Tel Aviv and Vienna.

In 2018, Seychelles International Airport will expand their flight schedule. British Airways will begin to offer seasonal flights from London in March; Joon will begin to offer regular flights from Paris in May; and Edelweiss Air with seasonal flights from Zurich in September. With the upcoming additional flights, visitation to Seychelles is expected to increase.

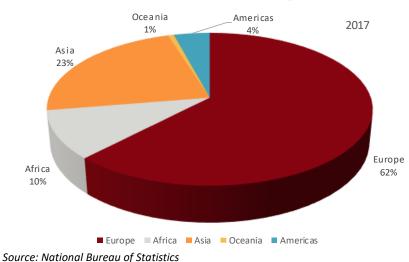
#### **Major Feeder Markets**

Despite the financial crisis in the Euro zone over the past few years, Europe still account for the lion's share of the Seychelles' tourism market (62%). This implies that the seasonal demand is pegged to European holiday periods. The key feeder markets are France, Germany, and Italy which account for more than half of the European market. France continued to be the largest feeder market, totalling 14% of total international



arrivals in 2016, with a 15% increase of visitors compared to arrivals in 2015. In the same year, arrival growths from Italy grew by 5% while Germany increased by 10%.

FIGURE 2: INTERNATIONAL VISITOR ARRIVALS BY REGION, 2016



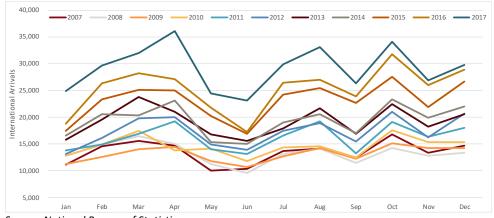
To diversify from the mainstream inbound tourism markets. Seychelles has changed its tourism strategy to into new and tap emerging markets that have latent potential for growth, such as Asian markets like the Middle East, China, and India instead of focusing its marketing efforts on its primary and traditional tourist markets. United Arab Emirates (UAE)

accounted for 8% of the total arrivals in 2016 while China and India recorded 5% and 4% respectively. Seychelles Tourism Board hopes to strengthen this market with flights from Abu Dhabi, Dubai, and Bombay.

#### Seasonality

From data obtained from the National Bureau of Statistics and historical records, we have analysed the seasonality of visitor arrivals from the period 2007 to 2017. The peak season lies from October through April, coinciding with the best months for diving and fishing and holiday seasons. In particular, the period from February to April see a large increase in visitor arrivals because of the winter in Europe, as do the summer months of July and August. The low season falls from May to June, even though this time of the year is characterised by drier weather and cooling breezes.

FIGURE 3: SEASONALITY OF VISITOR ARRIVALS, 2007-2017

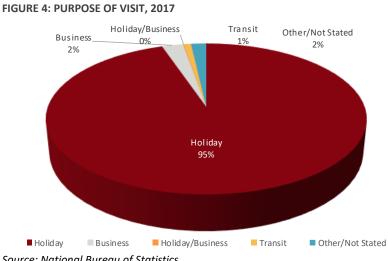


Source: National Bureau of Statistics



#### **Purpose of Visit**

As expected, the majority of the visitors travel to Sevchelles for holiday purpose. In 2016, leisure travellers accounted for approximately 94% of the total arrivals. Business segment represented about 3% of the total arrivals. 2% of the arrivals travel to Seychelles for other purposes such as crew and transit. Following figure provides



Source: National Bureau of Statistics

breakdown of overnight visitor arrivals by purpose of visit.

#### **Hotel Market**

In 2007, Seychelles market recorded 2,710 rooms available. As the destination slowly gained interest from both guests and investors, Seychelles doubled its supply to over 5,700 rooms in 2017. In 2014, the market recorded a 42.6% supply increase due to hotel openings such as the AVANI Seychelles Barbaron Resort & Spa, Eden Bleu Hotel, and Savoy Seychelles Resort & Spa. Aside from the resorts openings, there was also a noticeable increase in guesthouses and hostels around the two major islands, Mahé and Praslin. Since the supply boom over 2014 and 2015, the supply maintained a modest growth rate of around 5% in 2016 and 2017.

6,000 66% 5,000 64% Rooms Available 4,000 3,000 2,000 58% 56% 1.000 0 54% 2007 2008 2009 2010 2011 2012 2013 2014 2015

FIGURE 5: HISTORICAL HOTEL SUPPLY - 2007-2017E

Source: National Bureau of Statistics



In terms of occupancy, the Seychelles market has registered a relatively stable performance over the years. Albeit the strong supply growth, occupancy level generally recorded around 60%. In 2014, occupancy level slightly weakened due to the new supply. However, demand grew in par with supply in the following year, resulting in a 62% marketwide occupancy in 2015. With the rise of visitation to Seychelles in 2017, we estimated an occupancy level of 64% for 2017, indicating a 5% increase in room nights sold.

### **Marketwide Occupancy**

The below figure illustrates the monthly marketwide occupancy for the past eight years. The monthly occupancy breakdown for Sevchelles hotel market generally follows the visitational seasonal trend. February is the highest occupancy month, as it is the most severe winter

FIGURE 6: HISTORICAL MONTHLY MARKETWIDE OCCUPANCY, 2010-2017

75% 2010 2011 2012 2013 2014 2015 2016 2017

70% 65% 60% 55%

50% Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Source: National Bureau of Statistics

month in Europe. June is the slowest month as a result of the comparatively cooler weather in Seychelles.

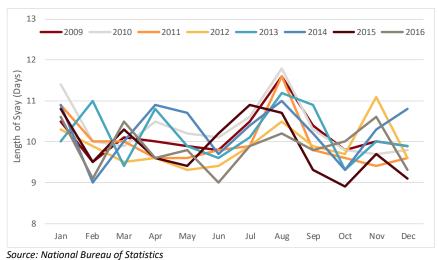
#### **PRASLIN, SEYCHELLES**





#### **Average Length of Stay**





Over the years, the average length of stay Seychelles has averaged around 10 days. From 2009 to 2016, the lowest monthly average length of stay record was 9.0 days in February 2014 and highest was 11.8 days in August 2010. Although some guests prefer to stay in more than one resort during their

trip, they typically remain in Seychelles for more than a week for a complete island getaway experience.

#### **Conclusion**

Over the years, Seychelles maintained as a well-recognized island for European markets such as the French, German, and Italian. Despite the mediocre performance of the direct flights from Beijing, Seychelles Tourism Board continued to promote in China and the Middle East as emerging markets for Seychelles. With other holiday hotspots are impacted by natural disasters, political turmoil, and terrorist attacks, Seychelles proves to be a fairly safe country for travellers from around the globe. All in all, Seychelles tourism is expected to sustain a positive progression in the future years.



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# **About the Authors**



A hospitality enthusiast Larissa Lam joined HVS Hong Kong in 2015. Graduated with a Bachelor of Science degree Cum Laude from Boston University School of Hospitality Administration,

Larissa seeks to facilitate HVS researches and market studies with her prior experience in Finance, Sales Revenue, and Operations with several properties and regional offices in Boston and Hong Kong.



Daniel J Voellm, Managing Partner HVS Asia-Pacific, is based in Hong Kong and has provided advice in all major markets across 18 countries in the region. Daniel works closely with

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